

SUMMARY REPORT OF USABILITY PROBLEMS

1. Identification section

Evaluation (code): _____ Date: ____/____/____

Evaluation coordinator: _____

2. Summary of usability problems

#	Description	Usability Criteria involved	Testing session ¹	Severity ²	Frequency ³	Impact ⁴
1						
2						
3						
4						
5						
6						
7						
8						
9						
10						
11						
12						
13						
14						
15						
16						
...						

¹ Code of testing sessions where the problem has been identified

² Σ of individual **Severity** (critical = 3 /important = 2/ minor = 1).

³ How many time this problem has been reported/found.

⁴ **Impact** usually is = Σ **Severity** / **frequency**, but the coordinator can arbitrate the impact according his/her personal knowledge about the experience of the evaluators and the problem description.